

Quality Policy

SCS UK Ltd aim to provide an efficient professional quality service, using competent and well-resourced personnel, to maintain customer satisfaction whilst increasing its market share and profitability.

We aim to:

- Set quality and safety standards at or above the level required by our customers.
- Ensure compliance with the relevant statutory, regulatory and safety standards.
- Develop a Culture of Continuous Improvement and an Environment where our people feel valued.
- Value existing and new customers, maintain and seek to improve our performance by seeking feedback and dialogue.
- Identify areas and opportunities in the business that will provide prospects for improving our performance and reducing costs.
- Establish clearly defined objectives at relevant levels within the business.
- Encourage the participation of our customers, suppliers and relevant interested parties to contribute to help us identify improvement opportunities.
- Maintain training plans and seek to attract, employ, retain and develop skilled and committed staff capable of working to the highest quality and safety standards.
- Promote a Health and Safety Culture and a keen support of Environmental issues.
- Provide staff with appropriate tools, procedures and time to perform tasks in accordance with the job requirements.
- Develop strategic business relationships with key external providers.
- Make effective use of resources and do things right first time.
- Be an open, honest and straightforward company.
- Practice what we preach.

We encourage the participation of all our employees to contribute in helping us identify improvement opportunities and achieve the overall objectives of this policy:

Vision.

Services & Calibration Solutions (UK) Ltd will strive to be the supplier of choice which delivers high quality Inspection Equipment and Services for our customers and deliver value with integrity.

Phíl Ryder Barbara J Singer

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